

Privacy Policy

At Llannerch Equestrian Centre, we're committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information about people who visit our website, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you're agreeing to be bound by this Policy.

Any questions regarding this Policy and our privacy practices should be sent by email to Siangj@btinternet.com or by writing to Sian Gresley Jones, Llannerch Equestrian Centre Llannerch, St Asaph, Clywd, Denbighshire, North Wales, LL17 0BD. Alternatively, you can telephone 01745 730199.

Who are we?

We're Llannerch Equestrian Centre, a Pony Club Approved Centre offering riding instruction, livery and training.

How do we collect information from you?

We obtain information about you when you use our website, for example, when you use the contact form.

What type of information is collected from you?

The personal information we collect might include your name, email address, IP address, and information regarding what pages are accessed and when.

How is your information used?

We may use your information to:

- send you communications which you have requested and that may be of interest to you.
- These may include information about your booking or information on the yard.

We review our retention periods for personal information on a regular basis. We will hold your personal information on our systems for as long as is necessary for the relevant activity.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Your choices

We only use the information you provided via our contact form to reply to your email with the information you requested.

However, should you wish to remove your details from our database at any time you can do this by contacting us by email Siangj@btinternet.com or by writing to Sian Gresley Jones, Llannerch Equestrian Centre Llannerch, St Asaph, Clywd, Denbighshire, North Wales, LL17 0BD. Alternatively, you can telephone 01745 730199.

How you can access and update your information

The accuracy of your information is important to us. If you change email address, or any of the other information we hold is inaccurate or out of date, please email us at: Siangj@btinternet.com or by writing to Sian Gresley Jones, Llannerch Equestrian Centre Llannerch, St Asaph, Clywd, Denbighshire, North Wales, LL17 0BD. Alternatively, you can telephone 01745 730199.

You have the right to ask for a copy of the information we hold about you (we may charge £10 for information requests) to cover our costs in providing you with details of the information we hold about you.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely.

Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Profiling

Some websites analyse your personal information to create a profile of your interests and preferences so that they can contact you with information relevant to you. We do not use profiling.

Use of 'cookies'

Like many other websites, the Llannerch Equestrian Centre website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They collect statistical data about your browsing actions and patterns and do not identify you as an individual. For example, we use cookies to store your country preference. This helps us to improve our website and deliver a better more personalised service.

It is possible to switch off cookies by setting your browser preferences. For more information on how to switch off cookies on your computer, visit our full cookies policy. Turning cookies off may result in a loss of functionality when using our website.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Review of this Policy

We keep this Policy under regular review. This Policy was last updated in May 2018.